



**Email and website only**

**April 18, 2019**

**EB2200i and EU2200i Fuel Valve Recall Parts Availability**

To all Honda customers affected by the EB2200i & EU2200i Safety and Emissions Recall,

Honda understands the frustration and inconvenience caused by our recent EB2200i and EU2200i Generator Safety and Emissions Recall. We especially empathize with those customers waiting to have recall repairs performed by their authorized Honda Power Equipment servicing dealer due to an insufficient supply of replacement parts.

Please know that Honda has been working to secure an increasing supply of replacement fuel valves from our suppliers.

At this time, our suppliers are expediting production and our parts distribution team is working to fulfill recall parts orders. Over the coming weeks, supplies of replacement fuel valves will continually fill parts orders to complete recalls, but there will be some parts order delivery delays during that time. By the end of May, the parts supply should match the demand.

Remember, if you have an EB2200i or EU2200i generator affected by this recall, you should not use the generator until the recall repairs have been completed by an authorized Honda Power Equipment servicing dealer. Please reference the Recall Customer Letter you received or the EB2200i and EU2200i Generator Safety and Emissions Recall Poster found on our consumer website.

Please contact your local servicing dealer to schedule repairs. You can find your local dealer by visiting our consumer website at <https://powerequipment.honda.com/dealer-locator>.

Thank you for choosing Honda.